

Privacy statement for pension insurance policyholders, partners and service providers: Detailed description of the purposes of processing, personal data categories and legal bases of processing

Legal obligation

Contact and responsible person for the pension insurance policyholder

Purpose of processing	Processed data
Providing the statutory pension security, communications and customer service (TyEL policyholder)	Name Position Contact details Consents and declinations Basic information of the company or organisation
Providing the statutory pension security, communications and customer service (YEL policyholder)	Name Position Personal identity code Contact details Nationality Consents and declinations Basic information of the company or organisation Insurance and customer number Insurance contribution and invoicing information Insurance validity period Business information YEL-income data Tax information Corporate affiliations Business prohibition information Information on possible supplementary insurance and insurance while working abroad
Providing the statutory pension security, communications and customer service (private individual as TyEL policyholder)	Name Personal identity code Contact details Consents and declinations Bank account number Insurance and customer number Insurance contribution and invoicing information
Statutory insurance debt collection	Name Position Contact details Debt adjustment and enforcement information (self-employed or private customers)

Responsible person or beneficial owner of the pension insurance policyholder

Purpose of processing	Processed data
Prevention, detection and investigation of money laundering and terrorism financing	Name Position Contact details Basic information of the company or organisation In addition to the person's basic details: <ul style="list-style-type: none"> - gender - personal identity code - date of birth - domicile - nationality - information of potential political exposure - possible sanctions list information

Contract

Responsible person of the pension insurance policyholder

Purpose of processing	Processed data
Proof of identity of key persons of the customer company or organisation to verify the rights of representation and signature	In addition to the person's basic details: <ul style="list-style-type: none"> - personal identity code - nationality

Contact and key person of the service provider

Purpose of processing	Processed data
Enablement of services	Name Position Contact details Basic information of the company or organisation
Identification of a business partner: Identifying the company's key persons and proof of identity, if necessary	In addition to the person's basic information: <ul style="list-style-type: none"> - gender - personal identity code - date of birth - domicile - nationality - information of potential political exposure - possible sanctions list information

User of online services

Purpose of processing	Processed data
Keskinäinen Työeläkevakuutusyhtiö Elo Y-tunnus 0201103-7 www.elo.fi	Ömsesidiga Arbetspensionsförsäkringsbolaget Elo FO-nummer 0201103-7 www.elo.fi
	Elo Mutual Pension Insurance Company Business ID 0201103-7 www.elo.fi

Proof of identity to verify access rights	Name Personal identity code Contact details Access rights and authorisations Cookie and location information collected of the use of online services
-------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------

Legitimate interest

Contact person of pension insurance customer

Purpose of processing	Processed data
Customer service quality assurance	Name Position Contact details Call recording Chat conversation recording Provided feedback and answers Language
Marketing, newsletters and customer service	Name Position Contact details Consents and declinations
Events and invitations, prize draws and customer satisfaction surveys	Name Contact details Information on attendance of an event or a prize draw or provided feedback or answers

Contact person of potential pension insurance customer

Purpose of processing	Processed data
Preparing and processing of insurance offers (TyEL)	Name Contact details Information related to determination of insurance contributions
Preparing and processing of insurance offers (YEL)	Name Contact details Information related to determination of insurance contributions Personal identity code Income data Information on a discount for a starting entrepreneur
Sales and marketing	Name Position Contact details Basic information of the company or organisation Consents and declinations

Person responsible for customer relationship at partner organisation

Purpose of processing	Processed data
Sales and marketing	Name Contact details Sales ID information Basic information of the company or organisation

Consent

User of online services

Purpose of processing	Processed data
Analytics of the online services	Cookie and location information collected of the use of online services

Contact and responsible person for pension insurance customer or another newsletter subscriber

Purpose of processing	Processed data
Sending of newsletters, marketing	Name Position Contact details Consents and declinations