

## Privacy statement for insured persons and applicants or recipients of pensions or rehabilitation benefits: Detailed description of the purposes of processing, personal data categories and legal bases of processing

### Legal obligation

#### Insured person

Purpose of processing	Processed data
Employment pension insurance and providing pension advice (employees)	Name Personal identity code Work history and income data Employment relationship and salary information Information on living and working abroad and available benefits Information on possible supplementary insurance
Employment pension insurance and providing pension advice (self-employed persons)	Name Personal identity code YEL-income data
Pension records and providing pension advice	Name Personal identity code Contact details Language Work history and income data Information on benefits paid during unpaid periods Selected delivery channel Estimate of accrued pension The date of the latest pension record provided
Clarification of employment and providing pension advice	Name Personal identity code Nationality Language Contact details Employment relationship and salary information Pay security decisions Statement from the Finnish Centre for Pensions

#### Pension applicant

Purpose of processing	Processed data
Old age pension application and providing pension advice	Name Personal identity code Contact details Language Bank account number

	<p>Consents and declinations</p> <p>Marital status and family relationships</p> <p>Work history and income data</p> <p>Date of termination of employment</p> <p>Information on benefits paid during unpaid periods</p> <p>Information on authorisation or trustee</p> <p>Information related to joint pension filing systems and on Kela's and other pension institutions' processing</p> <p>Pension reduction related compensation decisions</p> <p>Dates of initiation and arrival of application</p> <p>Information on living and working abroad and available benefits</p> <p>Information collected of the use of online services</p> <p>Information on possible supplementary insurance</p>
Survivors' pension application and providing pension advice	<p>Name</p> <p>Personal identity code</p> <p>Contact details</p> <p>Language</p> <p>Bank account number</p> <p>Consents and declinations</p> <p>Marital status and family relationships</p> <p>Guardian information</p> <p>Work history and income data</p> <p>Information on benefits paid during unpaid periods</p> <p>Information on authorisation or trustee</p> <p>Information related to joint pension filing systems and on Kela's and other pension institutions' processing</p> <p>Pension decision information</p> <p>Pension reduction related compensation decisions</p> <p>Dates of initiation and arrival of application</p> <p>Information on living and working abroad and available benefits</p> <p>Information collected of the use of online services</p>
Disability pension or vocational rehabilitation benefit application and providing pension advice	<p>Name</p> <p>Personal identity code</p> <p>Contact details</p> <p>Language</p> <p>Bank account number</p> <p>Consents and declinations</p> <p>Marital status and family relationships</p> <p>Educational and professional information</p> <p>Work history and income data</p> <p>Information on benefits paid during unpaid periods</p> <p>Employee's description of the role and coping with the job</p> <p>Information on health status and treatment received</p> <p>Insurance doctor's assessment</p> <p>Information on rehabilitation activities</p> <p>Pension reduction related compensation decisions</p> <p>Details of other social security benefits</p> <p>Work trial agreements and feedback</p>

	Study information Information on business subsidies Information on authorisation or trustee Dates of initiation and arrival of application Information on living and working abroad and available benefits Information collected of the use of online services
Representative of applicant for old age pension, survivors' pension, disability pension or vocational rehabilitation benefit	Name Personal identity code Contact details Bank account number Information on authorisation or trustee

### Pension recipient

Purpose of processing	Processed data
Payment of old age pension and providing pension advice	Name Personal identity code Contact details Bank account number Consents and declinations Information on authorisation or trustee Pension or benefit amount Other paid benefit Tax information Information of pensions payable to non-pensioner themselves Housing declaration if pension is paid abroad Information related to the recovery of pension Debt enforcement information Information on possible supplementary insurance
Payment of survivors' pension and providing pension advice	Name Personal identity code Contact details Bank account number Consents and declinations Information on trustee Pension or benefit amount Other paid benefit Tax information Information of pensions payable to non-pensioner themselves Housing declaration if pension is paid abroad Information related to the recovery of pension Debt enforcement information Information on possible supplementary insurance
Payment of disability pension or vocational rehabilitation benefit and providing pension advice	Name Personal identity code Contact details

	Bank account number Consents and declinations Pension or benefit amount Other paid benefit Tax information Information of pensions payable to non-pensioner themselves Debt enforcement information Information on rehabilitation reimbursements Information related to the recovery of pension Pension contributions Housing declaration if pension is paid abroad Information related to the recovery of pension Information on authorisation or trustee Study information
Establishing of a disability risk model for companies to target actions	Personal identity code Is disability pension/rehabilitation benefit/rehabilitation allowance Pension activity year Start date and end date Funded portion
Representative of recipient for old age pension, survivors' pension, disability pension or vocational rehabilitation benefit	Name Personal identity code Contact details Bank account number Information on authorisation or trustee

## Legitimate interest

### Clients of customer service

Purpose of processing	Processed data
Customer service quality assurance	Name Contact details Call recording Chat conversation recording Provided feedback and answers Language

## Consent

### User of online services

Purpose of processing	Processed data
Analytics of the online services	Cookie and location information collected of the use of online services