

Key figures January – September 2021

Investment assets

28.3 EUR billion

Return

9.4%

10-year nominal return

6.7%

Solvency ratio

126.9%

Premiums written

2,999 EUR million

Pensions and other benefits paid

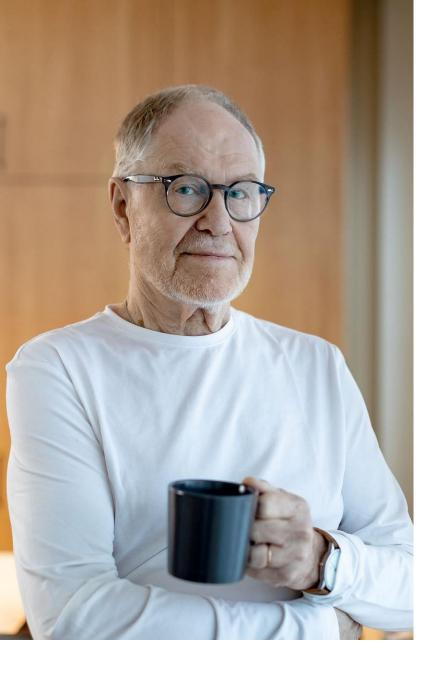
3,010 EUR million



Customer satisfaction in focus

- The customer satisfaction of insurance and pension services has continued to develop favourably in light of the NPS scores.
- Pension processing was smooth and decisions on old-age pensions, for example, were issued in two days on average.
- After the end of the review period, we won a silver prize in the Customer's Voice competition for our telephone service for insurance customers.
- At the beginning of September, we extended our customer service hours so that our availability would meet our customers' expectations even better.
- We continued to develop our online service by introducing new functionalities and expanding the chatbot functions, for example.





The effectiveness of rehabilitation improved

- Some 76 per cent of those in Elo's vocational rehabilitation were able to return to the labour market. The effectiveness of rehabilitation improved year-on-year.
- Based on our observations, self-employed persons tend to be too late in seeking help with problems related to their work ability, and they do not know how to seek rehabilitation through their employment pension company. Nevertheless, 79 per cent of the self-employed persons in rehabilitation were able to return to the labour market.
- The number of new disability pension decisions decreased by 9 per cent year-on-year.
- COVID-19 was again a factor in a few disability pension applications, but there are no signs of a rising long-term trend in that respect.



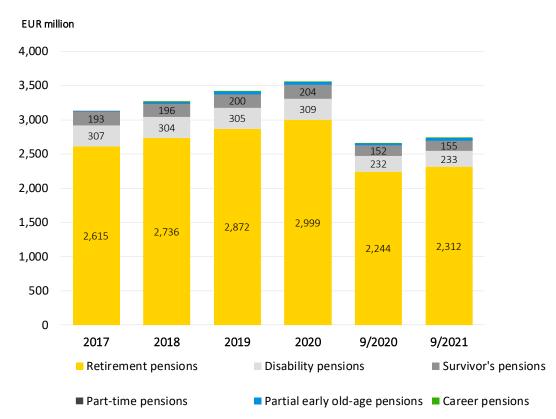
The total number of pension decisions was nearly unchanged

Pension decisions by pension type

| | 1-9/2021 | 1-9/2020 |
|--------------------------------|----------|----------|
| | | |
| Retirement pensions | 5,728 | 5,057 |
| Partial early old-age pensions | 1,671 | 1,769 |
| Disability pensions | 8,891 | 9,356 |
| Survivor's pensions | 1,684 | 1,644 |
| Decisions on rehabilitation | 1,499 | 1,499 |
| Career pensions | 32 | 22 |
| Total | 19,505 | 19,347 |

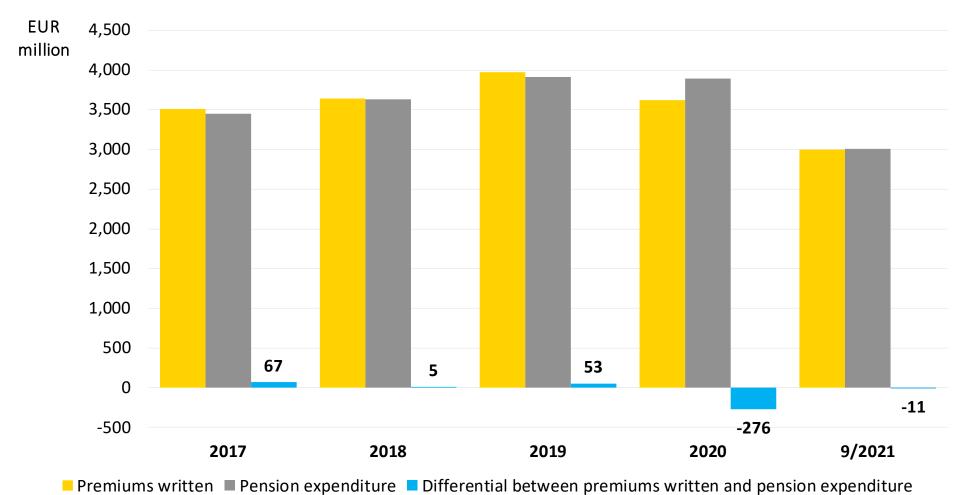
• The total number of new decisions on disability pension was 4,513(4,947).

Pensions paid by pension type 2017–9/2021





Premiums written and pension expenditure nearly at the same level





Investment income was EUR 2,4 billion

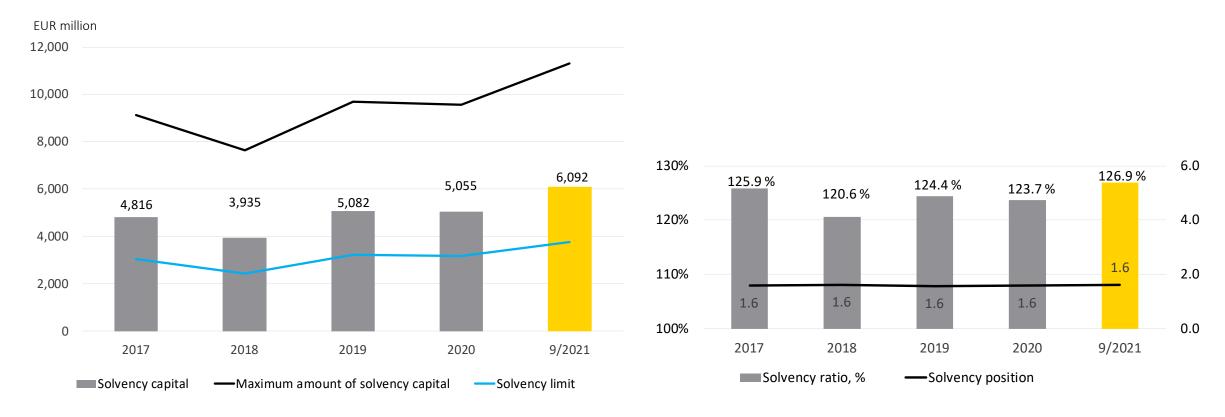
| EUR million | 1.130.9.2021 | 1.130.9.2020 |
|--|--------------|--------------|
| Total surplus | 1,038.3 | -782.2 |
| Insurance business surplus | 9.8 | -12.1 |
| Investment surplus at fair values | 999.7 | -798.0 |
| Net investment income at fair values (+) | 2,414.9 | -412.2 |
| Yield requirement on technical provision (-) | -1,415.2 | -385.9 |
| Loading profit | 26.1 | 24.1 |
| Other income | 2.7 | 3.8 |
| | | |
| Distribution of surplus | 1,038.3 | -782.2 |
| Change in solvency | 1,038.3 | -782.2 |
| Change in provision for future bonuses | -248.8 | -303.7 |
| Change in valuation differences | 1,287.1 | -478.5 |
| Change in accrual of closing entries | 0.0 | 0.0 |
| Profit for the financial year | 0.0 | 0.0 |
| Transfer to client bonuses | 0.0 | 0.0 |



Solvency capital improved by EUR 1 billion and amounted to approximately EUR 6 billion

Key solvency figures

Solvency ratio and position 2017-9/2021

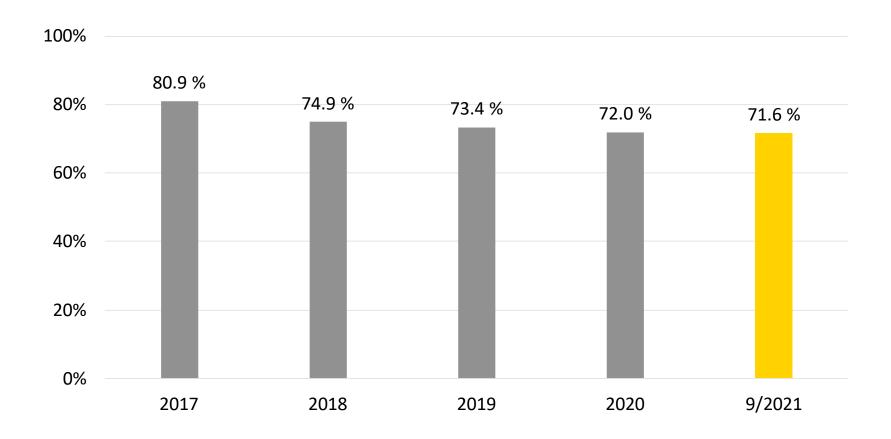


- The amount of solvency capital increased from the beginning of the year by EUR 1,037.1 million
- Elo's solvency ratio, i.e. pension assets in relation to technical provisions, was 126.9 %
- Elo's solvency position, i.e. solvency capital in relation to the solvency limit, was 1.6



Operational efficiency at a good level

Operating expenses as a percentage of loading component







Development of responsibility

- We joined the Net Zero Asset Owner Commitment and commits to achieve net zero investment portfolio emissions by 2050 or sooner.
- We joined over 50 other IIGCC members in signing a letter that set out their expectations of companies in identifying and responding to physical climate risks and opportunities.
- During the period under review, we participated in #IStartedThis, a campaign implemented in collaboration with Inklusiiv that encourages people to consider self-employment regardless of their background.
- We continued to take action under Oikotie's responsible employer campaign. The employers participating in the campaign make a commitment to developing and promoting six principles of responsible employment that are related to employee well-being, motivation and commitment to the employer.



Economic environment

- The global economic growth slowed down due to a wave of COVID-19 infections caused by a new virus variant, the diminishing effectiveness of economic stimulus measures as well as capacity and resource constraints.
- Concerns have arisen at financial markets that the cost pressures created by supply constraints will turn into longer-term inflation. At the same time, the weakening economic cycle in China has also presented challenges to growth.
- In Finland, construction investments and private consumption drove a brisk economic recovery in the summer. The recovery of the global industrial cycle, particularly in Europe, has accelerated the revival of Finnish industry and exports. Industrial production returned to the pre-pandemic level in the summer.
- Despite the growth risks, nearly all key central banks are continuing to implement stimulating monetary policy.





Key figures for the period

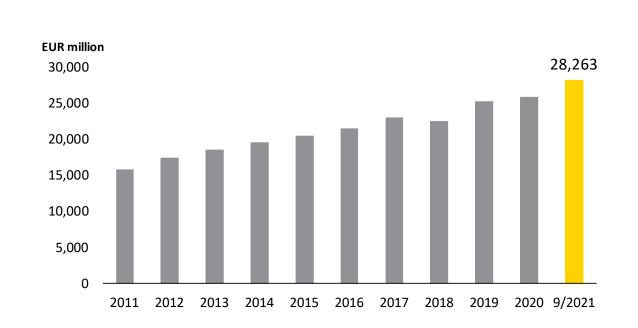
| | 9/2021 | 9/2020 | 2020 | |
|---|---------------|----------|----------|--|
| Investment assets at fair value, EUR million | 28,262.7 | 24,641.6 | 25,898.1 | |
| Net return from investment on capital employed, % | 9.4 % | -1.6 % | 3.6 % | |
| Average nominal return, over 10 years | 6.7 % | 5.0 % | 5.3 % | |
| Average nominal return, over 5 years | 6.6 % 5.0 % | | 5.5 % | |
| | | | | |
| Premiums written, EUR million | 2,998.7 | 2,686.0 | 3,615.6 | |
| Pensions and other benefits paid, EUR million | 3,010.2 | 2,908.3 | 3,891.9 | |
| Technical provisions, EUR million | 23,445.4 | 21,653.3 | 22,381.4 | |
| | | | | |
| Number of TyEL policyholders | 51,000 | 47,800 | 48,300 | |
| Number of YEL policyholders | 83,900 83,000 | | 83,600 | |
| Number of pensioners | 245,800 | 242,900 | 243,600 | |
| | | | | |
| Loading profit, EUR million | 26.1 | 24.1 | 33.2 | |
| Operating expenses as % of loading component | 71.6 % | 72.6 % | 72.0 % | |
| Solvency capital, EUR million | 6,092.4 | 4,297.9 | 5,055.4 | |
| Solvency position | 1.6 | 1.4 | 1.6 | |
| Solvency ratio, % | 126.9 % | 120.6 % | 123.7 % | |

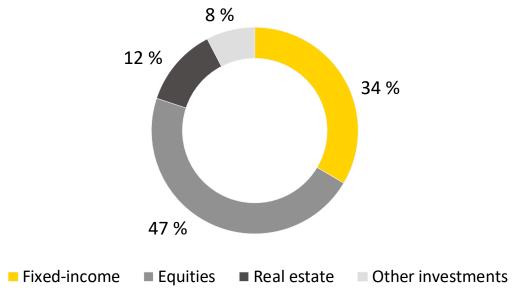


Strong growth in investment assets

Development of investment assets 2011–9/2021

Investment asset allocation 30 September 2021



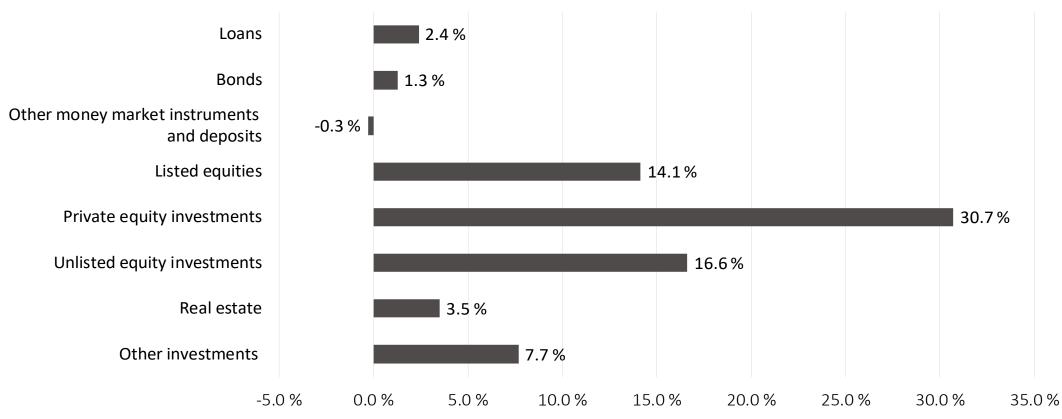


Equities include listed and unlisted equity investments, private equity investments and infrastructure investments.



Record-strong performance in private equity fund investments

Return on investments by asset class 1 January – 30 September 2021





Investments generated a return of 9.4 %

| | Basic allog by market | | Actual risk position | | Return | Volatility |
|--|--------------------------|--------|----------------------|-------|--------|------------|
| | EUR m | illion | EUR million | % | % | % |
| Fixed-income investments | 9,345.0 | 33.1 | 8,267.5 | 29.3 | 1.0 | |
| Loans | 446.0 | 1.6 | 446.0 | 1.6 | 2.4 | |
| Bonds | 6,973.1 | 24.7 | 5,760.9 | 20.4 | 1.3 | 10.5 |
| Public bonds | 3,211.2 | 11.4 | 2,133.7 | 7.5 | -1.4 | |
| Other bonds | 3,761.9 | 13.3 | 3,627.2 | 12.8 | 3.0 | |
| Other money market instruments and deposits | | | | | | |
| incl. any receivables and liabilities related to | 1,925.9 | 6.8 | 2,060.6 | 7.3 | -0.3 | |
| Equities | 13,320.3 | 47.1 | 13,159.6 | 46.6 | 18.1 | |
| Listed equities | 9,299.6 | 32.9 | 9,139.0 | 32.3 | 14.1 | 16.7 |
| Private equity investments | 3,451.8 | 12.2 | 3,451.8 | 12.2 | 30.7 | |
| Unlisted equity investments | 568.9 | 2.0 | 568.9 | 2.0 | 16.6 | |
| Real estate | 3,483.1 | 12.3 | 3,483.1 | 12.3 | 3.5 | |
| Direct real estate investments | 2,499.0 | 8.8 | 2,499.0 | 8.8 | 2.6 | |
| Real estate funds and joint investment companies | 984.1 | 3.5 | 984.1 | 3.5 | 5.9 | |
| Other investments | 2,114.3 | 7.5 | 2,149.7 | 7.6 | 7.7 | |
| Hedge fund investments | 2,101.6 | 7.4 | 2,101.6 | 7.4 | 6.7 | 6.4 |
| Commodity investments | 5.3 | 0.0 | 46.4 | -0.2 | - | |
| Other investments | 7.4 | 0.0 | 1.7 | 0.0 | _ | |
| Total investments | 28,262.7 | 100.0 | 27,059.9 | 95.7 | 9.4 | 7.2 |
| Effect of derivatives | | | 1,202.8 | 4.3 | | |
| Total | 28,262.7 | 100.0 | 28,262.7 | 100.0 | | |

The return on foreign currency derivatives is estimated for asset classes in proportion to the average foreign currency-denominated assets during the reporting period.

The total return includes returns, expenses and operating expenses not allocated to investment classes. The modified duration of bonds is 3.5.

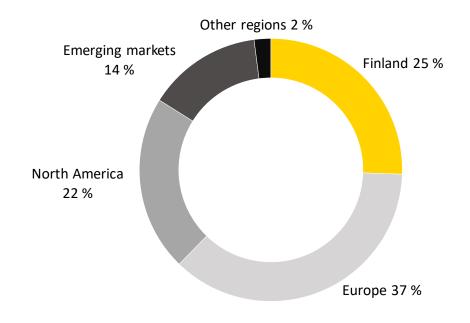


No significant changes in asset allocation

Development of asset allocation 2017–9/2021

100 % 80 % 60 % 40 % 20 % 36 34 34 0 % 2017 2018 2019 2020 9/2021 Fixed-income Equities ■ Real estate ■ Other investments

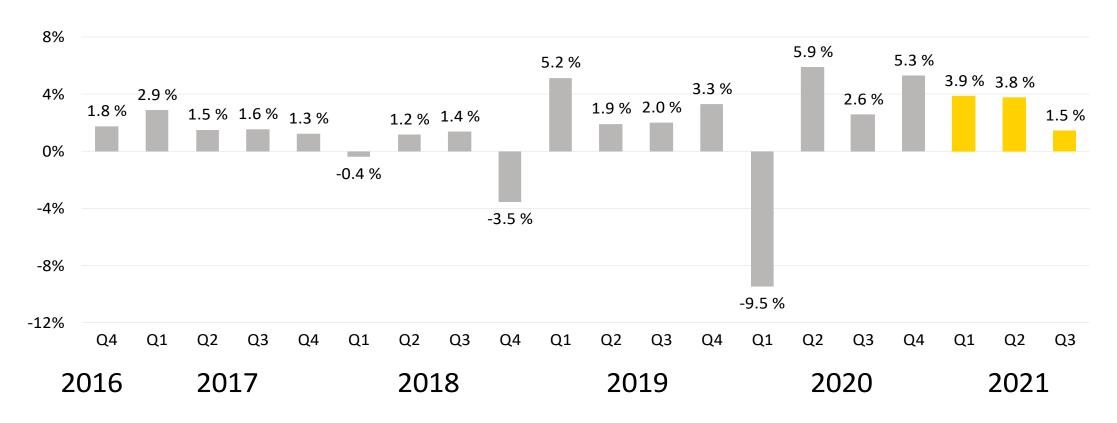
Geographical distribution of investments 30 September 2021





Return on investments was 1.5 per cent in the third quarter

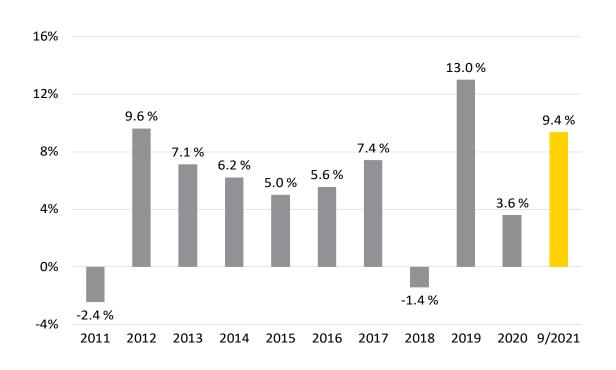
Return 1 January – 30 September 2021 was 9.4 %



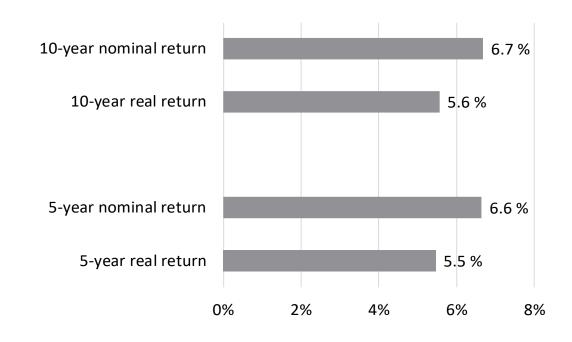


Development of investment returns over time

Investment returns 2011-9/2021



Average return on investments over time



• The pension asset return expectation that the Finnish Centre for Pensions uses in its calculations is an annual real return of 2.5 per cent until 2028, after which the real return expectation will be 3.5 per cent per year.

Future outlook

- Central banks are performing a balancing act between growth risk and inflation risk.
- A more substantial dampening of growth and, at worst, a downswing would leave the global economy in a situation where the losses caused by the COVID-19 pandemic would not be compensated by a strong upturn. This would make it challenging for the Fed and the ECB to pull back from dovish monetary policy.
- Global economic growth is generally predicted to be 4.5 per cent and the growth of the Finnish economy is expected to increase to nearly 3 per cent in 2022.

